



# **ShowTix4U**

## **CALL CENTER INFORMATION SHEET**

***Toll Free Box Office Number:***

**1-866-967-8167**

***Hours of Operation:  
9AM - 9PM PST***

***Benefits:***

- An additional purchasing method for your patrons.
- Extend your box office hours by forwarding your box office number to our toll free number during your off-hours.
- Let ShowTix4U handle all of your telephone orders at no additional charge to your organization.

***Marketing:***

**Be sure to include our toll free number (1-866-967-8167) on all of your posters, literature, emails, and website. The number can also be found at [www.ShowTix4U.com](http://www.ShowTix4U.com).**

***Fees:***

ShowTix4U has built the Call Center from the ground up with cost in mind. We are proud to have one of the most inexpensive call center fees in the market. When calling our toll free number, your patrons will be informed of the low \$2.50 transaction fee. Your organization does not incur ANY additional fees for this valuable service.

***Other Information:***

Our agents will NOT process orders for events before your event's Sale Start date or if the Sale End date (for website customers) has been passed (both of these dates are selected when creating your event and can be revised in the "Client Management" area of ShowTix4U).

Our toll free agents will ONLY process new orders. Questions or issues regarding your event setup and existing transactions will continue to go through our local office ***in Las Vegas at 702-789-0827.***